Getting your **COE** through eBenefits

**Step-by-step process**

1. To get your Certificate of Eligibility: Log in to your eBenefits. [ebenefits.va.gov](http://ebenefits.va.gov)

2. Go to **Manage Benefits**.

3. Click the **Education** option.

4. Select **Post-9/11 GI Bill® Enrollment Status**.

5. Take two screenshots that include date and time stamps.

6. Email screenshots to [ptvcforms@asu.edu](mailto:ptvcforms@asu.edu) with “COE” as the subject line.

7. Before logging out, make sure your mailing address is up to date so that a hard copy of your COE can be mailed to you.

To contact the VA education office, call 1-888-442-4551.

1. Screenshot of name, Statement of the Case, delimiting date, months remaining and percentage of eligibility.

2. Screenshot most recent semester reported on enrollment history.